

Committee(s):	Date(s):
Safer City Partnership	12 June 2017
Subject: City Community Multi-Agency Risk Assessment Conference (CCM) Review	Non-Public
Report of: Manager Community Safety	For Discussion
<p style="text-align: center;">Summary</p> <p>This report provides a review of the first full year of the City Community Multi-Agency Risk Assessment Conference (CCM). It explains its processes; the learning to date and also identifies areas for future development.</p> <p>The CCM has mainly looked at individuals involved with anti-social behaviour or crime. This is in contrast to most multi-agency meetings where the focus is on victims rather than perpetrators. The CCM looks at cases which don't reach the thresholds for other, existing, structures or those that have proved resistant to single agency interventions.</p> <p>Recommendation</p> <p>The Safer City Partnership is asked:</p> <ol style="list-style-type: none"> 1. to note the contents of the report and 2. endorse the work of the CCM 3. support efforts to address the needs identified. 	

Main Report

Background

1. The City Community Multi-Agency Risk Assessment Conference (CCM) brings together a range of professionals to problem solve high risk, persistent or complex cases in the City. It is coordinated by the Community Safety Team (CST) and normally takes place once a month. Where appropriate we also hold case conferences where there is a particularly high risk or the situation is complex.
2. The first CCM was held in February 2016 following discussions between the police and the CST concerning individuals whom were assessed by the police and were either high risk perpetrators or victims but didn't fall into any specific multi-agency problem solving approach.

3. The type of issues brought to the CCM include: Multiple suicide attempts/threats, multiple and persistent burglary, assault against the person, vulnerable people with either dementia, mental health or other mental health problems, harassment, aggressive behaviour, neighbour problems that escalate, hate crime, repeat drunk and disorderly, sexual assault, drug use and drug dealing.
4. Most cases involve multiple elements, the distinction between individuals being a perpetrator or victim often not being clear. A multi-agency approach helps us produce an action plan better manage risk with the view being to resolving the issue.
5. Since its inception the CCM has received 109 cases. 38 of which involved City residents. Nearly a quarter of cases involved people that are rough sleeping in the City and almost a quarter of cases were about people that have made repeated attempted or threatened suicide bids.

Purpose of the CCM

6. The CCM Panel is responsible for considering individual complex and high risk cases referred by core agencies/partners to reduce and prevent crime and anti-social behaviour, and to reduce the risk of individuals to themselves and others, where the referral to the Panel is justified as being necessary and proportionate and in the overriding public interest.
7. The Panel also consider individual cases relating to perpetrators of crime, anti-social behaviour and other behaviour which are having a persistent and detrimental impact upon the community or put significant pressure on individual agencies.

Learning

8. General feedback from the members of the panel has been positive and there is clear agreement that the CCM addresses a need. This is not to overlook the challenges of bringing together agencies with fundamental different ethos's and ways of working
9. Access to information and information sharing has been highlighted as a particular issue. One of the features that enables the CCM to function is that different agencies or departments have their own information to contribute. Every CCM case has enjoyed input from more than one agency. However, it has highlighted the benefits of having shared information/case management systems. This issue has been looked at as part of the One Safe City programme.

10. Legal tools and powers. There are a wide range of powers available to the various agencies and partners. Not all are aware of the breadth of tools and remedies available. There are also issues around duties and responsibilities of different agencies in relation to certain problems. The CCM has proved a useful vehicle to raise awareness and share skills. There is scope for further improvement. This should help reduce the burden of expectation and effort placed on City of London Police and/or the Community Safety Team.
11. The expertise available via the Community Safety Team, particularly in regard of the external specialist guidance we are able to access has proved invaluable.
12. Incident recording needs to be improved in a number of areas. This is necessary to support effective use of various remedies as well as indicating individuals and areas of risk.

CCM Achievements

13. While there have been frustrations the CCM has helped provide effective response to a number of complex cases, some of them which had been persistent for many years. The CCM has also helped address safeguarding issues around vulnerable individuals.
14. The work around the CCM has itself helped us develop improved and, for the City, novel approaches, for example the first use of Criminal Behaviour Orders with positive requirements being granted. It has also demonstrably boosted multi- agency working.

Areas for Improvement and Development

15. Information sharing systems with appropriate databases is important both in terms of business efficiency but also in terms of data handling. As noted this is being currently explored by the One Safe City Programme.
16. Training and toolkits. We need to ensure staff and partners are aware of the range of tools and powers available to deal with the issues the CCM covers. This should help improve incident reporting and recording as staff will better understand its value. We are actively pursuing various avenues to resource this area of work.
17. Build understanding of the CCM and boost the capacity to take cases forward.

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